

# **PROMOTOR(A) OR COMMUNITY HEALTH WORKER TRAINING AND CERTIFICATION PROGRAM**

## **2023 ANNUAL REPORT**



**TEXAS**  
Health and Human  
Services

Texas Department of State  
Health Services

# Contents

<b>PROMOTOR(A) OR COMMUNITY HEALTH WORKER TRAINING AND CERTIFICATION PROGRAM</b>	<b>1</b>
<b>Introduction</b>	<b>2</b>
<b>Background</b>	<b>3</b>
<b>Program Milestones and Outcomes</b>	<b>4</b>
Certified Community Health Workers	4
Community Health Workers Newly Certified in 2023	6
Graduation from Community Health Worker Initial Certification Course	6
Certified Community Health Worker Demographics	7
CHW Certification Renewals	7
Certified Community Health Worker Instructors	9
Community Health Worker Instructors Newly Certified in 2023	9
Graduation from Community Health Worker Instructor Initial Certification Course	10
Certified Community Health Worker Instructors Demographics	10
CHWI Instructor Renewals	10
Certified Training Programs	11
Opportunities for Continuing Education	13
Community Mapping	13
<b>Conclusion</b>	<b>13</b>
Appendix A. CHW Initial Certification Courses <sup>i</sup>	<u>A-1</u>
Appendix B. Certified Continuing Education for CHWs <sup>i</sup>	<u>B-3</u>
Appendix C. Certified Continuing Education for Instructors <sup>i</sup>	<u>C-7</u>
Appendix D. Map of Certified CHWs by County of Residence	<u>D-1</u>
Appendix E. Map of Certified CHW Instructors by County of Residence	<u>E-1</u>
Appendix F. Map of Location of CHW Certification and Continuing Education Training Programs	<u>F-1</u>
Appendix G. List of Acronyms	<u>G-1</u>
General Information Page	<u>i</u>

# Introduction

As mandated by **Health and Safety Code, Chapter 48**, the Texas Department of State Health Services (DSHS) established the Promotor(a) or Community Health Worker Training and Certification Program (CHW Program) to develop and implement statewide training and certification standards, guidelines and requirements for individuals who are certified as promotores or community health workers (CHWs) and community health worker instructors (CHWIs) as well as for CHW training programs.

In this report, the CHW Program evaluates milestones and outcomes for CHWs, CHWIs and CHW training programs. This report also shows data on CHW and CHWI demographic characteristics and the location of certified CHWs, CHWIs and CHW training programs in Texas.

## Background

CHWs, also known as Promotores de Salud, are individuals who serve as liaisons and cultural mediators between health care and social services and the communities they serve. CHWs are members of the community who have a deep understanding of the ethnicity, language, socioeconomic status, and life experiences of community members. As trusted members of their community, CHWs help people access services and improve the cultural competency of those services. CHWs build individual, community and system capacity by increasing health knowledge and self-sufficiency.

CHWs have skills in the following eight core competencies:

- Communication
- Interpersonal skills
- Service coordination
- Capacity building
- Advocacy
- Teaching
- Organizational skills
- Knowledge base in specific health issues

The CHW Program at DSHS supports, operates, and oversees the development and implementation of statewide training and certification standards, guidelines, and requirements for certified CHWs, CHWIs, and CHW training programs.

In 2001, Texas was the first state to establish statewide training and credentialing standards for CHWs. As the first statewide CHW training and certification program in the country, many states seek DSHS staff expertise when establishing their own programs.

The CHW Program continues to improve program policies and practices to meet the ever-changing needs of the CHW workforce. The CHW Program collaborates with state-level organizations to increase employment and engagement opportunities for CHWs. Similarly, the CHW Program regularly shares with CHWs across the state information on employment opportunities, emerging health threats and continuing education and training. As a result of these and other efforts, the Texas CHW workforce continues to strengthen and grow.

The CHW Program also oversees certification for CHWIs and training programs. Training programs are typically operated by community colleges and other academic institutions, Area Health Education Centers, Federally Qualified Health Centers, CHW networks and community-based organizations. The CHW program reviews and approves certification, training, and continuing education for CHWs and CHWIs.

Individuals wanting to become a certified CHW must either complete a DSHS core competency certification course or show verified CHW experience (at least 1,000 hours in the last three years). All certified CHW applicants must have expertise in all the eight CHW core competencies. CHWs and CHWIs are essential to increasing

positive health outcomes, changing health behaviors, and encouraging healthy lifestyles in Texas communities.

For the remainder of this report, references to certified CHWs, CHWIs, training programs, courses and continuing education can be understood to mean those certified by DSHS unless otherwise stated.

The data represented in figures and tables of this report for certified CHWs, CHWIs and training programs have been extracted from the DSHS Regulatory Automated (RAS) Portal and Versa Regulatory (VR) database. There is more information on the CHW Program on the **DSHS website**.

## Program Milestones and Outcomes

To evaluate program implementation, the CHW Program tracks the following:

- Number of newly certified CHWs and CHWIs
- Total number of CHWs and CHWIs
- CHWs and CHWIs demographics
- Rate of CHWs and CHWIs certification renewals
- Number of certified training programs
- Number of certified continuing education courses
- Location of certified CHWs, CHWIs and training programs in Texas

## Certified Community Health Workers

CHW certification is received through:

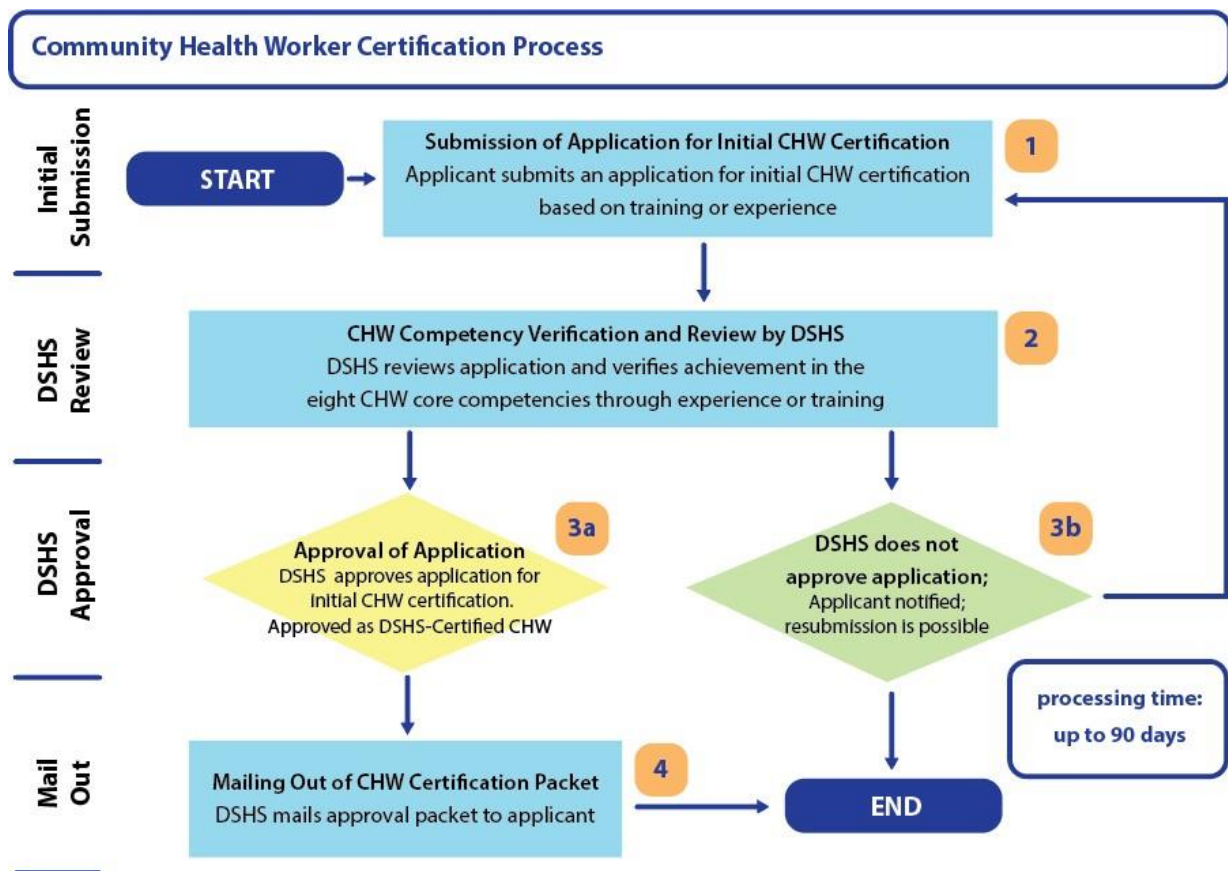
- Successful completion of a DSHS core competency certification course of at least 160 hours, or
- Verification of at least 1,000 hours of CHW experience demonstrating proficiency in the eight core competencies in the past three years

The CHW certification process consists of four stages and may last up to 90 days (**Figure 1**).

- Stage 1: Submission of application for initial CHW certification
  - Applicant submits an application and the required documents to DSHS for initial CHW certification based on training or experience.
- Stage 2: CHW competency verification and review by DSHS
  - DSHS reviews the application and verifies achievement in the eight CHW core competencies through training or experience.
- Stage 3: Approval or disapproval of application
  - DSHS approves application for initial CHW certification and notifies applicant of approval, or
  - DSHS does not approve application for initial CHW certification and notifies the applicant of the necessary corrections, and/or lacking documents..

- Applicant may re-submit application with required lacking documents or corrections.
- Stage 4: Mailing CHW certification packet
  - DSHS mails approval packet to applicant, including approval letter, certificate and CHW identification badge.

Figure 1. Flowchart of CHW Certification Process



Program staff enter application data into the DSHS RAS Portal and VR database to track the numbers of certified CHWs across the state.

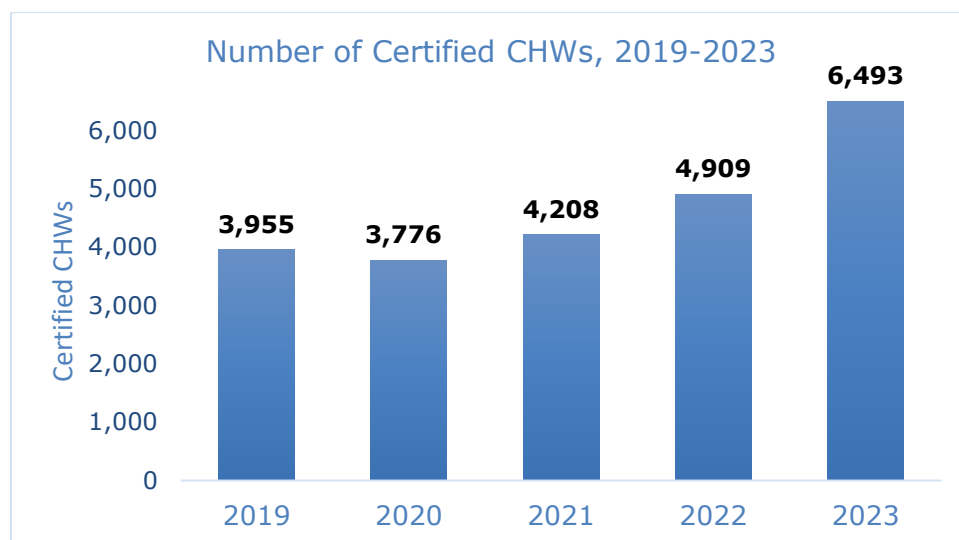
At the end of 2023, there were 6,493 certified CHWs in Texas, which is an increase of 32 percent compared to 4,909 certified CHWs at the end of 2022 (**Figure 2**).

As of December of 2019, there were 3,955 certified CHWs in Texas. The number of certified CHWs has increased 64 percent in the last five years. This growth is in part due to the increase in the number of CHW certification courses provided by the certified training programs.

In 2023, DSHS approved culturally relevant continuing education courses for CHWs and CHWIs on CHW roles in breast and cervical cancer early education and detection, prenatal tobacco cessation and postpartum tobacco prevention relapse, systemic lupus erythematosus, sexually transmitted infections and infectious disease control, liver health and opioid abatement education and awareness.

DSHS-certified continuing education for CHWs and CHWIs is designed to enhance their knowledge, skills, and competencies to deliver the best public health outcomes due to their frontline role in Texas communities.

*Figure 2. Number of Certified CHWs, 2019-2023*



### Community Health Workers Newly Certified in 2023

A total of 2,897 CHWs were newly certified in 2023, a 99 percent increase from the previous year (1,457). Out of 2,897 newly certified CHWs in 2023, 869 (30 percent) were certified based on experience and 2,028 (70 percent) were certified through completing a certification course (**Table 1**).

*Table 1. Number of Newly Certified CHWs by Experience and CHW Certification Course, 2022-2023*

CHW Certification	2022 (%)	2023 (%)
Experience	608 (42%)	869 (30%)
CHW Certification Course	849 (58%)	2,028 (70%)
<b>Total</b>	<b>1,457 (100%)</b>	<b>2,897 (100%)</b>

### Graduation from Community Health Worker Initial Certification Course

In 2023, training programs graduated 2,832 individuals from a CHW initial certification course, a 94 percent increase from 1,462 graduates in 2022. Some graduates from CHW initial certification courses do not apply for certification.

In addition, other graduates may have applied for CHW certification after December 31, 2023. The number of initial certification courses and graduates by county can be found in **Appendix A**.

## Certified Community Health Worker Demographics

Out of the total 6,493 certified CHWs in 2023, approximately 87 percent were women (5,651) and 13 percent were men (842). Certified CHWs were racially and ethnically diverse but the majority were Hispanics (60%). **Table 2** breaks down certified CHW demographics by race/ethnicity and sex.

*Table 2. Race/Ethnicity Breakdown for Certified CHWs, by Sex*

Race/Ethnicity	Sex			
	Female	Male	Total	Total Percentage
Hispanic	3,418	453	3,871	60%
Black	1,265	184	1,449	22%
White	684	148	832	13%
Asian	202	45	247	4%
American Indian/Alaska Native	16	2	18	(<1%)
Native Hawaiian/Pacific Islander	2	2	4	(<1%)
Other	64	8	72	1%
<b>Total</b>	<b>5,651</b>	<b>842</b>	<b>6,493</b>	<b>100%</b>

## CHW Certification Renewals

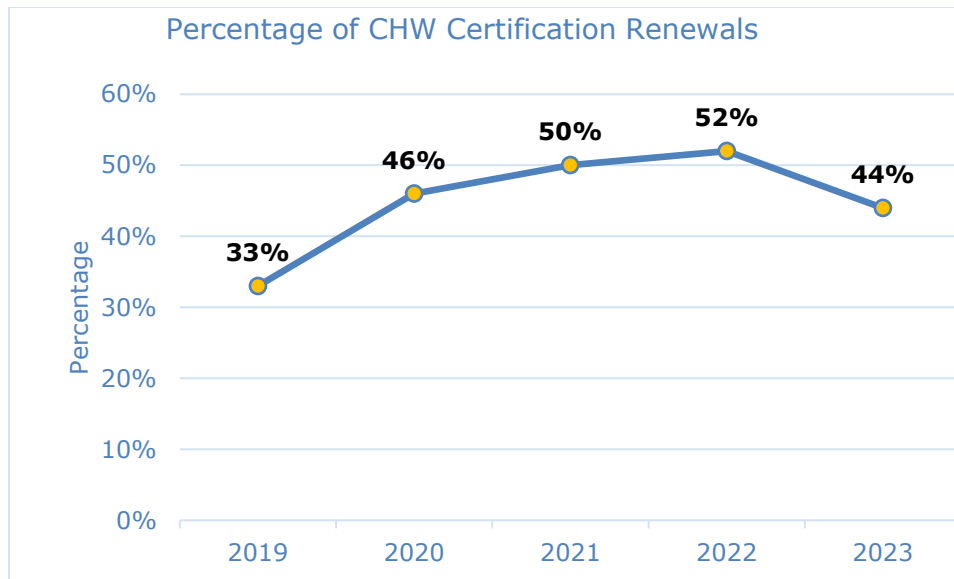
CHWs must renew their DSHS certification every two years. To renew, CHWs must submit:

- A complete renewal application provided by the department
- A current color photo that clearly shows all facial features
- Proof of completion of the required 20 continuing education hours, including ten hours of DSHS-certified CEUs for CHWs

The percentage of certification renewals among all CHWs whose certification expired each year increased steadily from 33 percent in 2019 to 52 percent in 2022. However, the percentage of CHWs renewing their certifications declined to 44% in 2023 (**Figure 3**).



Figure 3. CHW Renewal Rates, 2019-2023



A total of 1,055 CHW certifications were renewed in 2023. Out of the 1,055 CHW certifications renewed in 2023, 571 individuals (54 percent) were certified through a certification course and 484 individuals (46 percent) were certified based on experience (**Table 3**).

Table 3. Number of Renewed CHW Certifications by Initial Training or Experience in 2023

Renewed CHW Certification	2023
Experience	484 (46%)
CHW Certification Course	571 (54%)
<b>Total</b>	<b>1,055 (100%)</b>

A total of 1,397 CHW certifications expired in 2023. Out of the 1,397 CHW certifications that expired in 2023, 804 individuals (58 percent) were certified through a certification course and 593 individuals (42 percent) were certified based on experience (**Table 4**).

Table 4. Number of Expired CHW Certifications by Initial Training or Experience in 2023

Expired CHW Certification	2023
Experience	593 (42%)
CHW Certification Course	804 (58%)
<b>Total</b>	<b>1,397 (100%)</b>

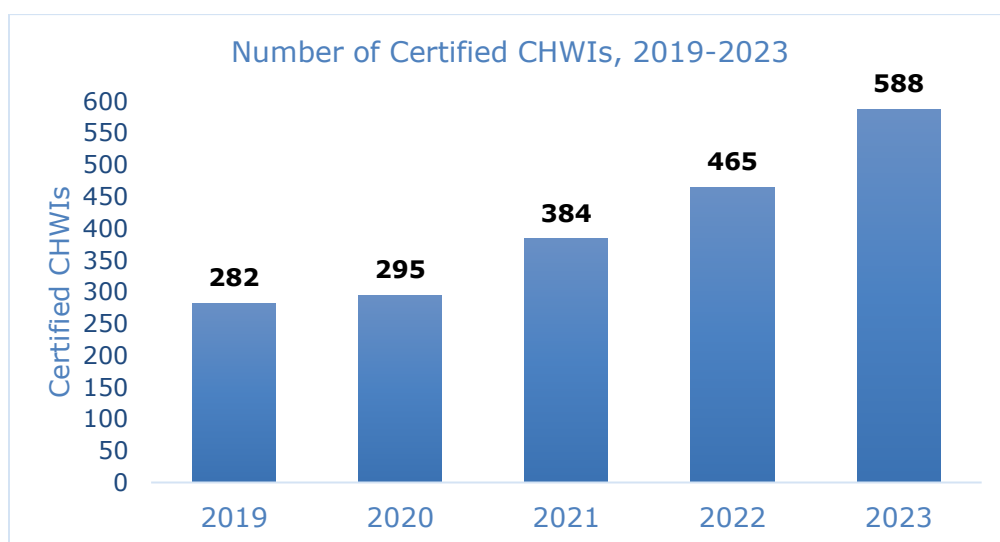
## Certified Community Health Worker Instructors

CHWIs can become certified in Texas in two ways:

- By completing a certification course of at least 160 hours; or
- Based on experience through verification of at least 1,000 hours of providing training to CHWs or other health care professionals and paraprofessionals in the last three years.

In 2023, there were 588 certified CHWIs, which is an increase of 26 percent compared to 465 CHWIs in 2022 (**Figure 4**). As of December 2019, there were 282 CHWIs in Texas. The number of certified CHWIs has increased 109 percent in the last five years. As with the growth in CHW certification, the growth in CHWIs is partly due to the increase in the number of CHWI certification courses provided by the certified training programs.

*Figure 4. Number of Certified CHWIs, 2019-2023*



### Community Health Worker Instructors Newly Certified in 2023

In 2023, DSHS certified 175 new CHWIs, an increase of 25 percent from the 140 newly certified instructors in 2022.

Fifty-eight (33 percent) of the newly certified CHWIs were certified based on experience and 117 (67 percent) were certified through training (**Table 5**).

*Table 5. Number of New Certified CHWIs by CHW Certification Course and Experience, 2022-2023*

CHWI Certification	2022	2023
Experience	50 (36%)	58 (33%)
Training	90 (64%)	117 (67%)
Total	140 (100%)	175 (100%)

Compared to 2022, there has been an increase of 16 percent in CHWIs certified based on experience in 2023 (from 50 CHWIs in 2022 to 58 CHWIs in 2023). There has been an increase of 30 percent in CHWIs certified based on training (from 90 CHWIs in 2022 to 117 CHWIs in 2023).

### **Graduation from Community Health Worker Instructor Initial Certification Course**

In 2023, 99 individuals graduated from a CHWI initial certification course, an increase of 14 percent from the 87 individuals that graduated in 2022. These graduates were eligible to apply for CHWI certification.

### **Certified Community Health Worker Instructors Demographics**

Approximately 87 percent of certified CHWIs were women (514) and 13 percent were men (74). Certified CHWIs were racially and ethnically diverse, but almost half of them were Hispanics. **Table 6** outlines the percentage of certified CHWIs by race/ethnicity.

*Table 6. Race/Ethnicity Breakdown for Certified CHWIs, by Sex*

<b>Race/Ethnicity</b>	<b>Sex</b>			
	<b>Female</b>	<b>Male</b>	<b>Total</b>	<b>Total Percentage</b>
Hispanic	243	44	287	49%
Black	133	15	148	25%
White	122	13	135	23%
Asian	10	1	11	2%
American Indian/Alaska Native	2	1	3	(<1%)
Native Hawaiian/Pacific Islander	0	0	0	(<1%)
Other	4	0	4	1%
<b>Total</b>	<b>514</b>	<b>74</b>	<b>588</b>	<b>100%</b>

### **CHWI Instructor Renewals**

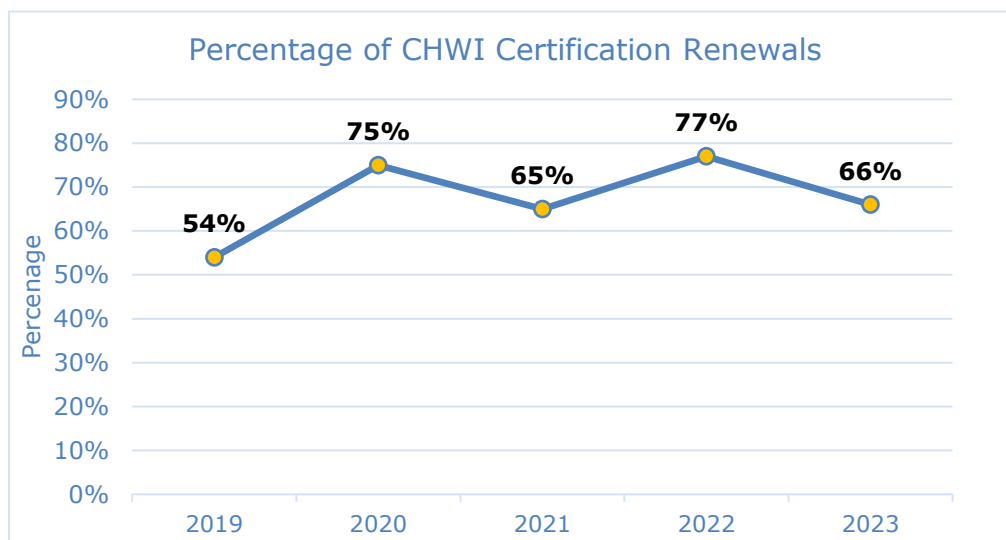
CHWIs must renew their DSHS certification every two years. To renew, they must submit:

- A renewal application within one year of their certification's expiration date;
- A current photo, in color, that clearly shows all facial features; and
- Documents showing completion of 20 hours of continuing education, including ten hours of DSHS certified CEUs for CHWIs.

The percentage of CHWI certification renewals among all CHWIs whose certification expired each year increased steadily from 54% in 2019.

Of those CHWIs who needed to renew their DSHS certification in 2023, 66 percent renewed their certification, compared to 77 percent in 2022. As of December 2020, 75 percent of CHWIs renewed their certification. The percentage of CHWIs who renewed their certification has increased by 2 percent from December of 2020 to the end of 2022, (**Figure 5**). However, the percentage of CHWIs renewing their certifications has declined to 66% in 2023.

*Figure 5. CHWI Renewal Rates, 2019-2023*



## Certified Training Programs

Certified training programs are organizations that are approved by DSHS to provide training for certified CHWs and CHWIs. Certified training programs include:

- Community colleges
- Health science centers
- Area health education centers
- Federally Qualified Health Centers
- Regional CHW associations
- Community-based programs

A list of approved certified training programs is available on the [\*\*DSHS CHW Program website\*\*](#).

Certified training programs have expanded the availability of initial certification courses and continuing education opportunities for CHWs and CHWIs. As of December 31, 2023, there were 60 DSHS-approved certified training programs in Texas. They provided both CHW and CHWI initial certification training courses and continuing education to fulfill continuing education requirements.

CHWs residing in rural areas may be unable to attend on-site training located in urban areas. To address this, some certified training programs provide in-person training in areas other than their primary location. Additionally, several certified training programs have implemented training through distance learning to increase access for CHWs in all parts of the state.

**Texas Health Steps** offers free online modules for healthcare providers, including CHWs and CHWIs.<sup>1</sup> These courses offer updated clinical, regulatory, and best practice guidelines for a range of topics, including preventive health, oral health, mental health, and case management. In 2023, DSHS approved the following organizations to offer continuing education to CHWs and CHWIs: Healthy Futures of Texas and Push Birth Partners, Centene Corporation, City of San Antonio Metropolitan Health District, Texas Tech University Health Sciences Center, Office of Continuing Medical Education (CME) and Young Men’s Christian Association (YMCA) San Antonio.

**Table 7** illustrates the number of training programs by type of certified training provided:

- CHW and/or CHWI certification course
- CHW and/or CHWI continuing education

*Table 7. Type of Training Delivered by Certified Training Programs in 2023*

Type of Approved Training	# of Training Programs
<b>CHW Certification Initial Training Course and Certified CHW Continuing Education:</b> Initial and Continuation Education courses	23
<b>CHW Certification Initial Training Course and CHW and CHWI Certified Continuing Education</b>	7
<b>CHW and CHWI Initial Training Courses and CHW and CHWI Certified Continuing Education</b>	7
<b>Certified CHW Continuing Education Only</b>	11
<b>Certified CHW and CHWI Continuing Education Only</b>	12
<b>Total</b>	<b>60</b>

In 2023, DSHS approved Allure Alliance, Inc., Lone Star College, and the Montrose Center to provide initial certification courses and continuing education training courses to CHWs. Furthermore, DSHS approved Crew Wellness Limited Liability Company, City of Laredo Health Department, CHW Program, Howard College, and Tarrant County Public Health CHW Institute to provide initial certification courses to CHWs. DSHS also approved Cancer Care Services to offer initial certification courses to CHWs and continuing education to CHWs and CHWIs.

---

<sup>1</sup> In Texas, the Medicaid Early and Periodic Screening, Diagnosis, and Treatment service (EPSDT) is known as Texas Health Steps, which includes the preventive care components, or Early and Periodic Screening, of the total EPSDT service.

## Opportunities for Continuing Education

**Appendix B** provides a breakdown of certified training programs that provided continuing education courses for CHWs in 2023. Trainings occurred in-person in 19 counties and across the state through distance learning.

In 2023, certified training programs provided 406 continuing education opportunities for CHWs, offering 1,108 DSHS-certified hours in the form of in-person classes and distance learning. A total number of 15,220 unduplicated participants attended DSHS-approved continuing education in 2023.

While all participants included in this total self-identified as a CHW during registration, they were not all certified CHWs. This total includes non-certified CHWs, CHWs with expired certification and professionals in fields whose work closely align with the work of CHWs.

Certified training programs provided 81 in-person and distance learning continuing education opportunities for CHWIs in 2023, offering 262 CHWI continuing education hours. A total of 860 certified CHWIs attended these courses in 2023. This total includes CHWIs whose certifications expired and CHWIs who completed multiple in-person and distance learning continuing education courses for CHWIs. **Appendix C** shows additional information about continuing education training courses for CHWIs provided in 2023.

## Community Mapping

As of December 31, 2023, Texas had 6,493 certified CHWs in 168 counties (by county of residence). Harris County had the largest number of certified CHWs (1,305), and Dallas County had the second largest number of certified CHWs (627). **Appendix D** shows a map of counties with certified CHWs.

Texas had 588 certified CHWIs in 76 counties (by county of residence) as of December 31, 2023. Harris County had the largest number of certified CHWIs (84), and Dallas County has the second largest number of certified CHWIs (63). **Appendix E** shows a map of counties with certified CHWIs.

Texas had 60 certified CHW and CHWI training programs in 23 counties by the end of 2023. A complete list with contact information for these training programs may be found on the DSHS **CHW and CHWI Training webpage**. **Appendix F** shows a map of counties with a certified CHW training program.

## Conclusion

CHWs are essential to increasing positive health outcomes, changing health behaviors, and encouraging healthy lifestyles in Texas communities. The number of CHWs in Texas continues to increase over time. In 2022, Texas had 4,909 CHWs; by the end of 2023, the total was 6,493 CHWs, which is an increase of 32 percent. The number of certified CHWs has increased 72 percent from December of 2020 to the end of 2023, from 3,776 certified CHWs to 6,493 CHWs. This is the largest growth of certified

CHWs in Texas in the last decade.

Through retention and training efforts, DSHS has worked to support CHWs in all regions of Texas.

DSHS oversees the development and implementation of certification standards, guidelines, and requirements for CHWs. The CHW Program also continues to collaborate with state-level organizations to increase employment and engagement opportunities for CHWs.

The CHW Program regularly promotes job opportunities in all regions of Texas. Through GovDelivery, DSHS shares continuing education and training opportunities with CHWs each month so that renewal efforts are successful and CHWs may continue serving their communities. The Texas CHW workforce continues to strengthen and grow as a result.

## Appendix A. CHW Initial Certification Courses<sup>i</sup>

Health Service Region	County	Name of Course Provider	Graduates
1	Oldham	Texas Education Agency, Region 10	4
2/3	Dallas	Texas Education Agency, Region 10	4
4/5	Tyler	Living Word School of Pharmacy	1
6/5S	Fort Bend	Living Word School of Pharmacy	5
6/5S	Harris	Día de la Mujer Latina, Inc.	16
6/5S	Harris	Living Word School of Pharmacy	4
6/5S	Harris	Texas Area Health Education Center East – Greater Houston	13
6/5S	Harris	Texas Area Health Education Center East – Piney Woods	5
6/5S	Harris	Texas Education Agency, Region 10	22
6/5S	Harris	University of Houston Honors College CHW Program	83
6/5S	Jefferson	Texas Education Agency, Region 10	14
7	Travis	City of Austin, Austin Public Health Department	7
7	Travis	El Buen Samaritano Leadership Institute	9
7	Travis	Texas Area Health Education Center - Capital	23
8	Bexar	Northwest Vista College	55
8	Bexar	Texas Area Health Education Center South – Coastal	5
8	Maverick	Texas Area Health Education Center South – Coastal	49
9/10	El Paso	Familias Triunfadoras, Inc.	13
9/10	El Paso	Howard College	4
9/10	El Paso	Texas A&M University Colonias Program	17
11	Cameron	Texas Area Health Education Center South – Coastal	29
11	Hidalgo	South Texas College	19
11	Hidalgo	Texas Area Health Education Center South – Coastal	18
11	Nueces	Texas Area Health Education Center South – Coastal	7



Health Service Region	County	Name of Course Provider	Graduates
11	Webb	Gateway Community Health Center	63
Distance Learning	Not Applicable	Baylor Scott and White Health Wellness Center	178
Distance Learning	Not Applicable	Better Futures Forever	40
Distance Learning	Not Applicable	Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	151
Distance Learning	Not Applicable	Community Health Training Institute, Inc.	11
Distance Learning	Not Applicable	Crew Wellness LLC	3
Distance Learning	Not Applicable	Dallas College	16
Distance Learning	Not Applicable	Día de la Mujer Latina, Inc.	32
Distance Learning	Not Applicable	Empowering the Masses	29
Distance Learning	Not Applicable	Texas Area Health Education Center – DFW	15
Distance Learning	Not Applicable	Texas Area Health Education Center South – Coastal	98
Distance Learning	Not Applicable	Texas Education Agency, Region 10	1,118
Distance Learning	Not Applicable	Texas Education Agency, Region 10	1,118
Distance Learning	Not Applicable	Texas Tech Health Sciences Center – School of Nursing	34
Distance Learning	Not Applicable	Umemba Health, LLC	3
Distance Learning	Not Applicable	University of Houston Honors College CHW Program	211
Distance Learning	Not Applicable	University of Texas Health Science Center at Fort Worth	88
Distance Learning	Not Applicable	University of Texas Health Science Center at Tyler	72
Distance Learning	Not Applicable	University of Texas School of Public Health, Houston	218
Distance Learning	Not Applicable	West Texas Area Health Education Center	26
		<b>Total CHW Graduates</b>	<b>2,,832</b>

<sup>i</sup> Source: DSHS Share Point Site, CHW Training and Certification Program Data

## Appendix B. Certified Continuing Education for CHWs<sup>i</sup>

Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
1	Lubbock	Texas Tech Health Sciences Center – School of Nursing	1	2	5
2/3	Dallas	Texas Area Health Education Center - DFW	4	4	89
2/3	Tarrant	Familias Triunfadoras, Inc.	13	25	126
2/3	Tarrant	Texas Association of CHWs	1	1	21
4/5	Tyler	Familias Triunfadoras, Inc.	1	1	5
4/5	Tyler	Texas Association of CHWs	1	1	10
4/5	Tyler	University of Texas Health Science Center at Tyler	4	11.25	81
4/5	Tyler	University of Texas School of Public Health, Houston	2	5	14
4/5	Tyler	West Texas Area Health Education Center	1	3	64
4/5	Smith	Texas Area Health Education Center East – Piney Woods	2	2	90
6/5	Harris	Día de la Mujer Latina, Inc.	2	5	20
6/5	Harris	Harris Health System	7	14	147
6/5	Harris	Trust CHWs	4	4.5	140
7	Bell	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	2	15
7	Brazos	Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	1	5	2
7	Travis	Día de la Mujer Latina, Inc.	3	12	145
7	Travis	Texas Association of CHWs	1	2.5	22
8	Bexar	Baylor Scott and White Health Wellness Center	1	4.5	49
8	Bexar	City of San Antonio Metropolitan Health District	3	5.5	42
8	Bexar	Northwest Vista College	4	13	110

<b>Health Service Region</b>	<b>County</b>	<b>Name of Training Program</b>	<b># of CEU Classes Offered</b>	<b># of CEU Contact Hours</b>	<b># of Participants</b>
8	Bexar	Texas Area Health Education Center South – Coastal	2	2	37
8	Bexar	Texas Association of CHWs	1	2	29
8	Bexar	University of Texas School of Public Health, Houston	1	2	9
8	Maverick	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	5	1
8	Victoria	Texas Area Health Education Center East – Piney Woods	1	1	17
9/10	El Paso	Adults and Youth Development Association, Inc. (A.Y.U.D.A.)	1	8	200
9/10	El Paso	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	2	4.5	104
9/10	El Paso	Familias Triunfadoras, Inc.	5	5	71
9/10	El Paso	Texas A&M University Colonias Program	4	14.5	79
9/10	El Paso	Texas Association of CHWs	1	1	59
11	Cameron	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	3	115
11	Cameron	South Texas Promotor(a) Association, Inc.	7	12	223
11	Cameron	Texas A&M University Colonias Program	2	5	54
11	Cameron	Texas Area Health Education Center South – Coastal	6	8	122
11	Hidalgo	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	8	3
11	Hidalgo	South Texas Promotor(a) Association, Inc.	4	8	163
11	Hidalgo	Texas Area Health Education Center South – Coastal	1	3	13
11	Hidalgo	Texas A&M University Colonias Program	8	23	166
11	Nueces	Texas Area Health Education Center South – Coastal	2	2	24

<b>Health Service Region</b>	<b>County</b>	<b>Name of Training Program</b>	<b># of CEU Classes Offered</b>	<b># of CEU Contact Hours</b>	<b># of Participants</b>
11	Presidio	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	2	10	2
11	Webb	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	8	4
11	Webb	South Texas Promotor(a) Association, Inc.	1	1	100
11	Webb	Texas A&M University Colonias Program	6	18	56
Distance Learning	Not Applicable	Alzheimer's Association	1	2	4
Distance Learning	Not Applicable	Baylor Scott and White Health Wellness Center	4	6	210
Distance Learning	Not Applicable	Cardea Service	18	33	5,259
Distance Learning	Not Applicable	Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	147	546	433
Distance Learning	Not Applicable	City of Austin, Austin Public Health Department	1	1	49
Distance Learning	Not Applicable	Community Health Training Institute, Inc.	2	5	11
Distance Learning	Not Applicable	Día de la Mujer Latina, Inc.	1	2	363
Distance Learning	Not Applicable	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	13	28.5	487
Distance Learning	Not Applicable	Texas A&M Center for Population Health and Aging	6	10	1,281
Distance Learning	Not Applicable	Texas A&M School of Public Health, Office of Special Programs	15	43	1,582
Distance Learning	Not Applicable	Texas Area Health Education Center East – Piney Woods	1	1.5	192
Distance Learning	Not Applicable	Texas Area Health Education Center South – Coastal	33	73.9	287
Distance Learning	Not Applicable	Texas Association of CHWs	9	10	668
Distance Learning	Not Applicable	Texas Health Steps	24	33	903
Distance Learning	Not Applicable	Texas Tech Health Sciences Center – School of Nursing	1	1	9

<b>Health Service Region</b>	<b>County</b>	<b>Name of Training Program</b>	<b># of CEU Classes Offered</b>	<b># of CEU Contact Hours</b>	<b># of Participants</b>
Distance Learning	Not Applicable	University of Texas School of Public Health, Houston	12	35	634
		<b>Totals</b>	<b>406</b>	<b>1,108</b>	<b>15,220</b>

## Appendix C. Certified Continuing Education for Instructors<sup>i</sup>

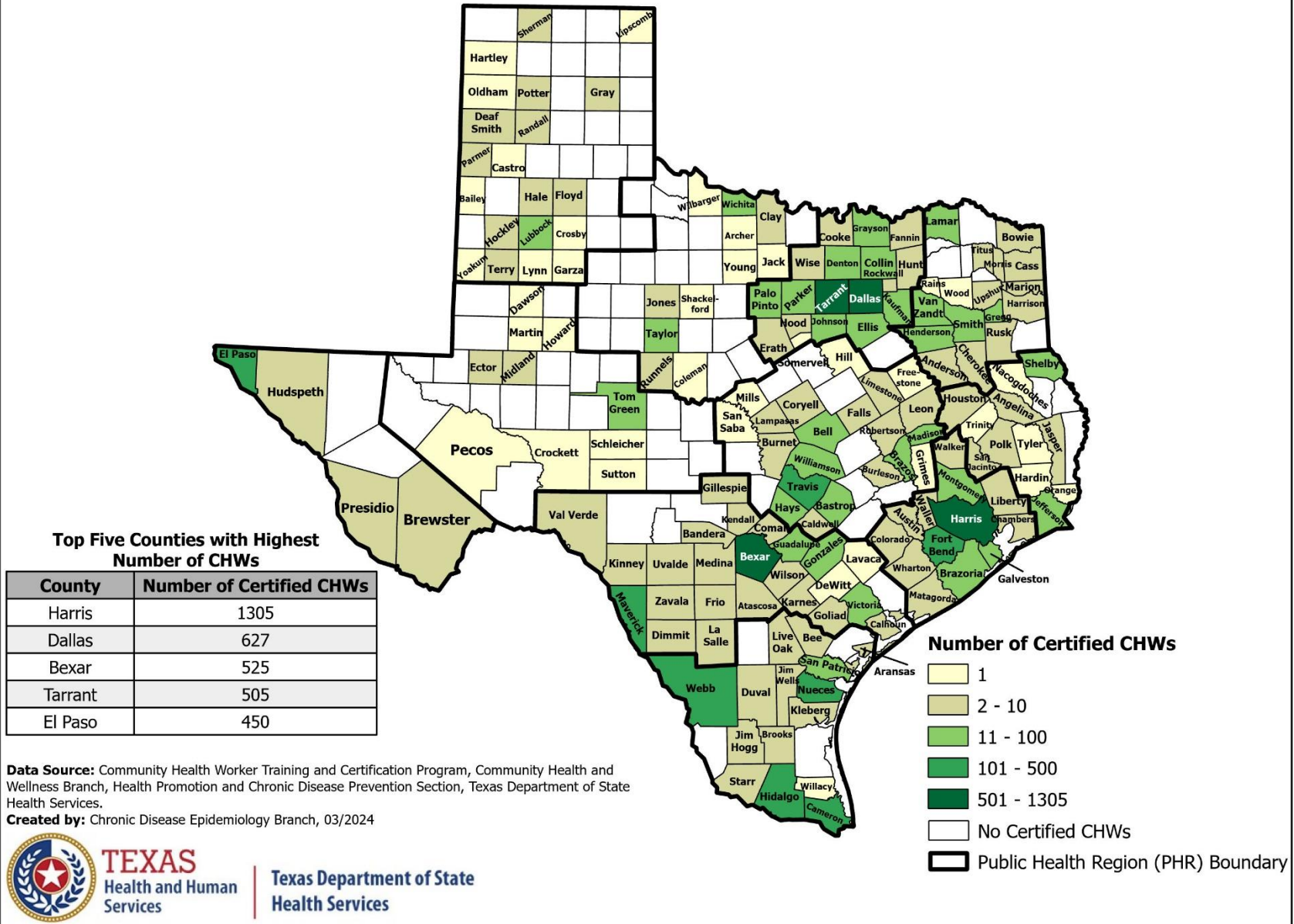
Health Service Region	County	Name of Training Program	# of CEU Classes Offered	# of CEU Contact Hours	# of Participants
2/3	Dallas	Texas Area Health Education Center DFW	2	2	7
4/5	Tyler	University of Texas Health Science Center at Tyler	1	1	10
6/5	Harris	Día de la Mujer Latina, Inc.	1	3	11
6/5	Harris	Trust CHW	4	4.5	15
7	Travis	Texas Association of CHWs	1	2.5	1
8	Bexar	City of San Antonio Metropolitan Health District	3	5.5	4
8	Maverick	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	2	10	2
9/10	El Paso	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	2	4.5	4
9/10	Presidio	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	2	10	2
11	Cameron	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	3	16
11	Cameron	South Texas Promotor(a) Association, Inc.	8	13	18
11	Cameron	Texas A&M University Colonias Program Training Academy	1	2	2
11	Hidalgo	Center for Community Health Development, National CHW Training Center, Texas A&M School of Public Health	1	5	2
11	Hidalgo	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	8	2
11	Hidalgo	Texas A&M University Colonias Program Training Academy	4	13	25
11	Webb	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	1	8	1
11	Weslaco	Texas A&M University Colonias Program Training Academy	1	2	2
Distance Learning	Not Applicable	Cardea Services	8	14.5	277
Distance Learning	Not Applicable	Center for Community Health Development National CHW Training Center Texas A&M School of Public Health	13	100	68

<b>Health Service Region</b>	<b>County</b>	<b>Name of Training Program</b>	<b># of CEU Classes Offered</b>	<b># of CEU Contact Hours</b>	<b># of Participants</b>
Distance Learning	Not Applicable	City of Austin, Austin Public Health Department	1	2	1
Distance Learning	Not Applicable	Día de la Mujer Latina, Inc.	1	2	25
Distance Learning	Not Applicable	DSHS Office of Border Public Health Promotor(a) de Salud/CHW Training Center	10	30	97
Distance Learning	Not Applicable	Texas A&M Center for Community Health and Aging	6	10	236
Distance Learning	Not Applicable	Texas Association of CHWs	6	6	32
		<b>Totals</b>	<b>81</b>	<b>262</b>	<b>860</b>

<sup>i</sup> Source: DSHS Share Point Site, CHW Training and Certification Program Data

# Appendix D. Map of Certified CHWs by County of Residence

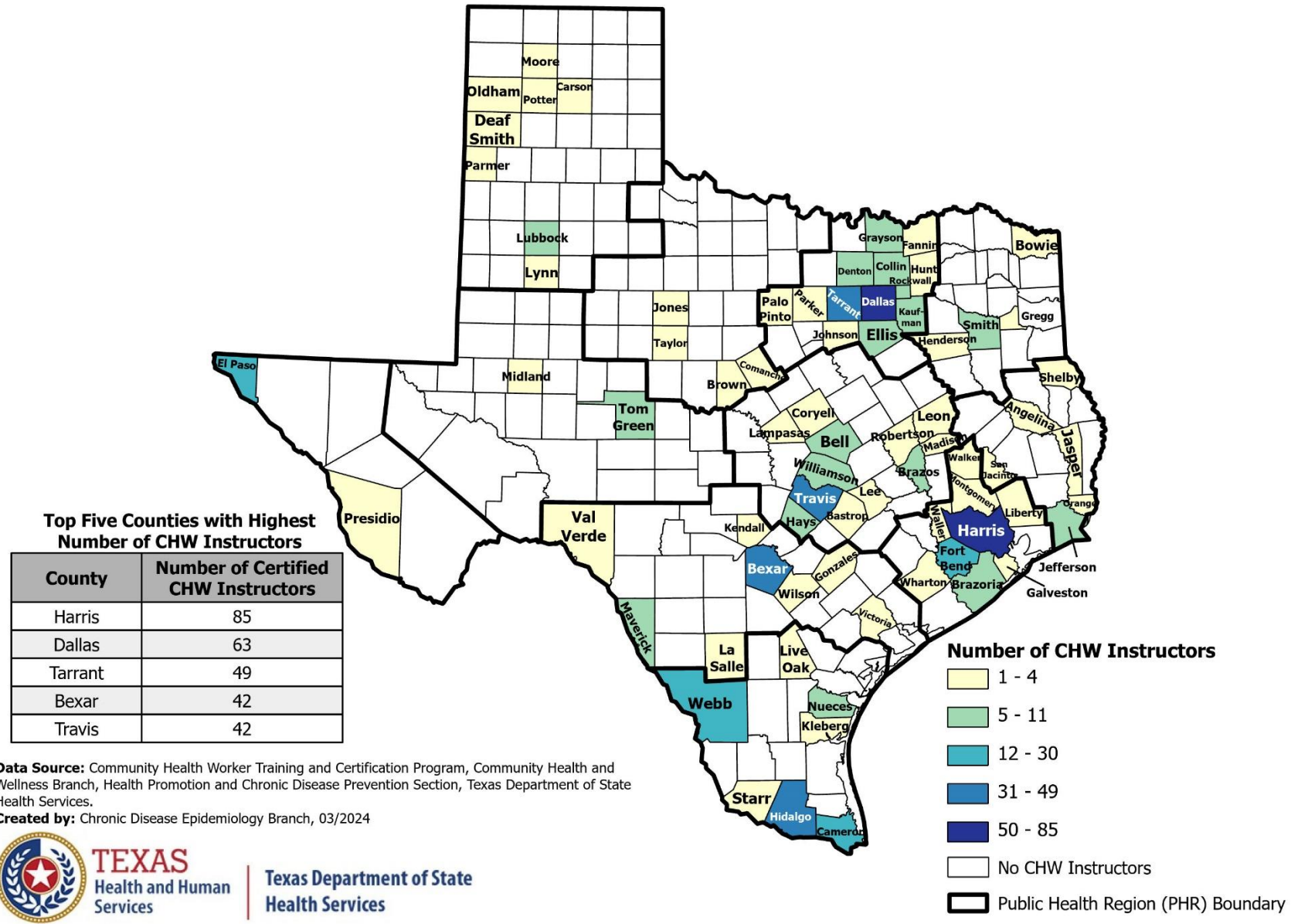
## Certified CHWs by County of Residence



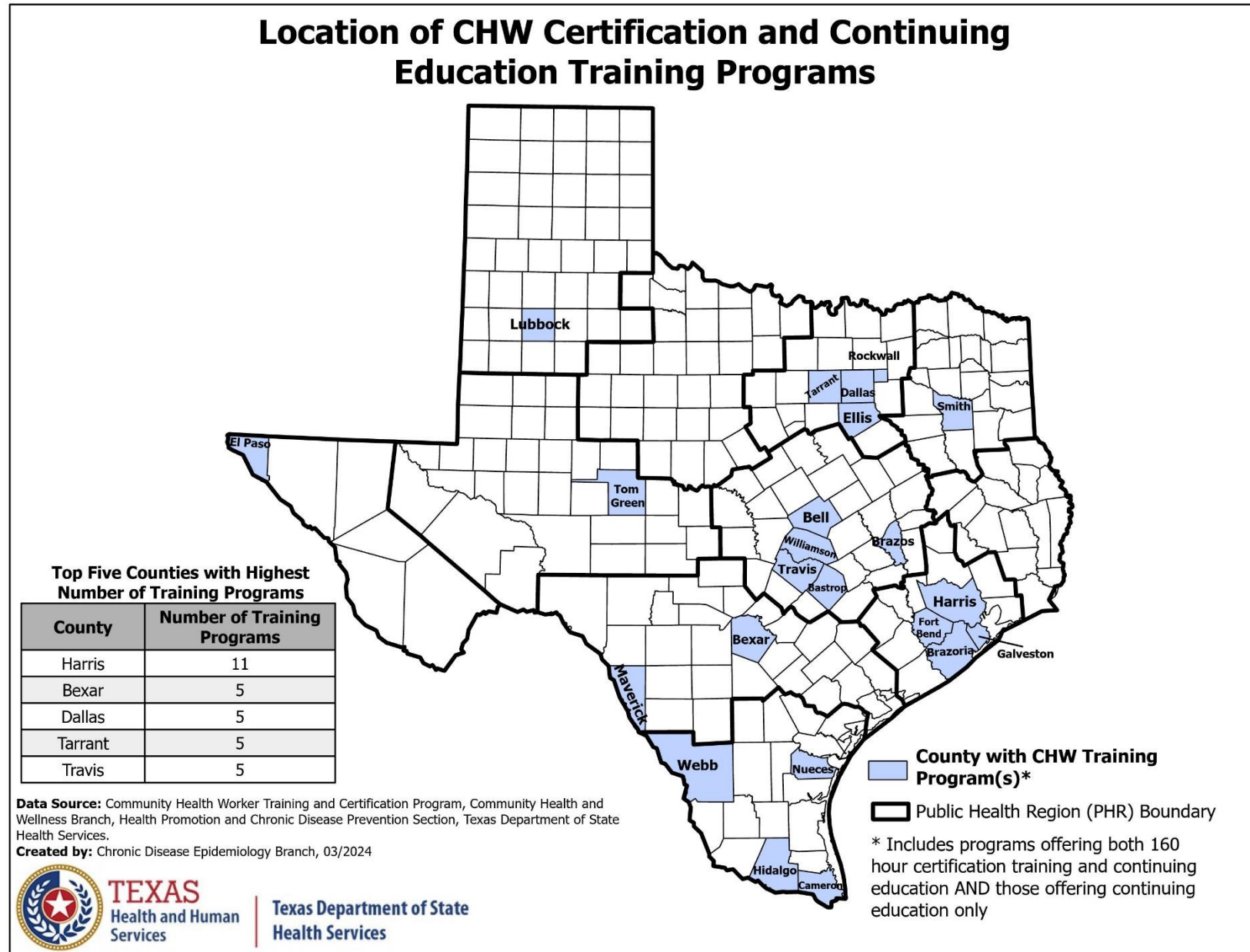


# Appendix E. Map of Certified CHW Instructors by County of Residence

## Certified CHW Instructors by County of Residence



# Appendix F. Map of Location of CHW Certification and Continuing Education Training Programs



## Appendix G. List of Acronyms

Acronym	Full Name
CEU	Continuing Education Unit
CHW	Community Health Worker
CHWI	Community Health Worker Instructor
DFW	Dallas-Fort Worth
DSHS	Texas Department of State Health Services
HHSC	Texas Health and Human Services Commission
LLC	Limited Liability Company
MPH	Migrant Public Health
RAS	Regulatory Automated Services
VR	Versa Regulatory

# General Information Page

## Prepared by

Beatrice Smith, MPS  
Program Specialist V  
Community Health Worker and School Health Branch  
Health Promotion and Chronic Disease Prevention Section

Frank Luera  
Community Health Worker Coordinator  
Community Health Worker and School Health Branch  
Health Promotion and Chronic Disease Prevention Section

## Reviewed by

Justin Buendia, PhD  
Manager  
Chronic Disease Epidemiology Branch  
Health Promotion and Chronic Disease Prevention Section

Raiza M. Ruiz, MPA, CPM  
Manager  
Community Health Worker and School Health Branch  
Health Promotion and Chronic Disease Prevention Section

Brett Spencer  
Director  
Health Promotion Unit  
Health Promotion and Chronic Disease Prevention Section

## Suggested Citation

*Promotor(a) or Community Health Worker Training and Certification Program 2023 Annual Report.* Prepared by the Community Health Worker Training and Certification Program, Health Promotion and Chronic Disease Prevention Section, Texas Department of State Health Services.



**TEXAS**  
Health and Human Services  
**Texas Department of State  
Health Services**

Promotor(a) or  
Community Health  
Worker Training and  
Certification Program  
**[dshs.texas.gov/CHW](https://dshs.texas.gov/CHW)**